

**UPMC Chautauqua School of Radiology
Program Goals and Assessment Plan
2020**

Goal # 4

To Produce Radiologic Technologist that have excellent communication skills.

Student Learning Outcomes	Measurement Tool	Benchmark	Time Frame	Responsible Individual
1. Students will be able to demonstrate communication skills to patients and co-workers.	Clinical Performance Evaluations.	Graduates receive a score of 3.0 on all questions related to communication.	Biannually	Head Clinical Instructor
2. Students will show improvement in oral communication during their educational training.	Film critique portfolio grades	Graduates film critique II portfolio grades are 90% or higher	Once per program (Year 2)	Film Critique instructor
3. Graduates will demonstrate communication abilities as a Radiologic Technologist.	Employer survey	Graduates will receive score of 2.75 or higher on all questions related to communication skills. (#1,12, & 13).	Annually 6 months post graduation	Program Director